Method Competitive Analysis

Where does the competition stand on green?

Surface Cleaner Competitors

Consumer Communication

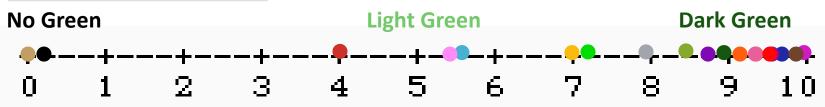


Well-Known Surface Cleaner Competitor Analysis

- * Most mainstream brand surface cleaners are non-green
- * They tend to avoid listing their product ingredients on their websites
 - Examples: Formula 409, Lysol, Mr. Clean, Soft Scrub, Tilex
- * Pine-Sol mentions that the active ingredient in its cleaners is real pine oil but doesn't emphasize this in its ads
- * Some well-known surface cleaner brands and their parent companies have environmental messages posted on their websites that claim their products don't harm the environment
 - Represents a movement for mainstream cleaners to be perceived as more environmentally-friendly or 'green'
 - Examples: Clorox Bleach, Scotchgard, WD-40, and SC Johnson (includes fantastik, Windex, Scrubbing Bubbles and Pledge)
- * Many of these same companies that claim environmental friendliness will include product warnings but fail to list their ingredients

Dishwashing Competitors

Consumer Communication



Product Ingredients



Dishwashing Competitor Analysis

- * Green dishwashing cleaners tend to list their ingredients
- * In comparison of the mainstream dishwashing cleaners, Palmolive Dry Skin With Aloe is the product to mention an ingredient (aloe)
 - Also mentions that Palmolive Dry Skin With Aloe is made for sensitive skin, hypoallergenic, and dermatologist-tested
- * Well-known competitors that don't list their ingredients but are taking steps in their marketing communication towards the green movement include Cascade and Dawn

Cascade Green Sweepstakes

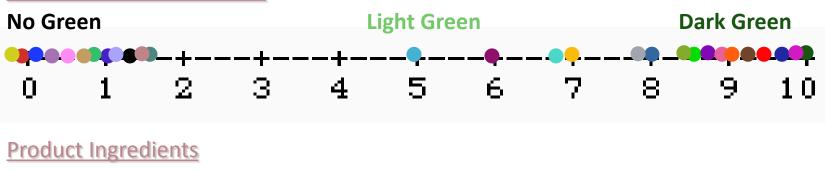
- * Cascade is riding the coat tails of the green movement by marketing a "Cleaner Dishes, Cleaner World" sweepstakes
 - This seems like a ploy instead of an actual movement to green
 - "Cascade stands for clean whether that's plates, glasses or the world."
 - "When you open your front door you hope to find that the sky is blue, the grass is green and the air is as clean as a Cascade washed dish. Which is why Cascade is offering a green-kitchen makeover—to help you preserve the environment."
- * Slogan for this sweepstakes is "A Cleaner, Greener Tomorrow"
 - "Grand Prize winner will receive a check for \$3,000 to use toward a green kitchen makeover complete with energy efficient appliances."
 - "First Prize winner will receive a check for \$1,000 to use toward energy efficient kitchen appliances."

Dawn "Make a Difference" Campaign

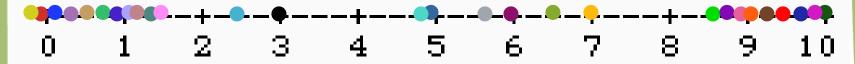
- * Dawn is actually trying to save wildlife and the environment with their "Make a Difference" Campaign and website
 - The website offers tips on ways to help the environment and by doing so help the wildlife that inhabits it
 - The "Dawn Difference Diaries" is part of the website that shares the experiences of wildlife rescuers
 - Website also lets consumers make a promise to help the environment, watch videos and photos of animals being rescued, start a virtual wildlife flock, and send wildlife e-cards to promote the campaign
- * Dawn has been helping save wildlife for 25 years and it's the soap often used by wildlife rescuers who save animals like those affected by oil spills
 - Dawn doesn't list its ingredients but claims that "Dawn quickly removes the oil, without harming the skin or feathers of the animal. That's because Dawn is tough on the grease - but mild on fur, feathers and skin."

Laundry Competitors

Consumer Communication







- All
- Arm & Hammer
- Biokleen
- Bio Pac
- Bioshield
- Bounce

- Cheer
- Clorox
- Downy
- Dreft
- Ecover

- Fra
- Gain
- Ivory
- method
- Mountain Green

- Mrs. Meyers
- Naturally Yours
- Our House
- Shaklee
- OxiClean
- Purex

- Shout
- Tide
- Wisk
- Cal Ben Seafoam
- Earth Friendly Products
- Seventh Generation

Well-Known Laundry Competitor Analysis

- * More well-known brands are starting to carry high efficiency detergents
 - Examples: Tide, Arm & Hammer, Wisk
- * P&G brand laundry detergent Gain and Tide and fabric softeners Downy and Bounce focus on their scent varieties but don't mention any ingredients
- * P&G Dreft baby laundry detergent says "it's specially formulated for unique needs of baby items" and "doesn't contain harsh chemicals"
 - Another P&G laundry detergent (this one made for babies) that doesn't list its ingredients
- * All and Arm & Hammer are making a shift towards the green movement with their new products and marketing

All

- * All is a well-known laundry detergent brand that's converted to the green movement with their new product formulas and marketing
 - Website and ads refer to slogans like "Tiny bottle. Mighty green." and "Clothes clean. Earth green."
- * All's product line still includes their original detergents but they're now concentrating on advertising All's "Small & Mighty" detergents
 - Small & Mighty is 3x concentrated
 - Slogan is "Tiny bottle. Mighty clean."
- Although All's marketing efforts are green, they still don't list their product ingredients

Arm & Hammer

- * Starting to veer towards green movement
 - "New Arm & Hammer Essentials: Harnessing the Power of Nature"
 - Essentials product line carries fabric softner sheets in two scents and 2x concentrated detergent
 - Made with 100% plant-based soaps
 - Essentials advertised as "It's today's way of caring for your family and the environment"
- * Arm & Hammer website FAQs page mentions its detergent is biodegradable, contains no enzymes, and their packaging is recyclable
 - Other than new Essentials line, Arm & Hammer website and most of its ads still aren't focused on being green
 - Arm & Hammer carries High Efficiency (HE) laundry detergent

Proctor & Gamble (P&G)

- * HUGE competitor in the laundry category!
 - Laundry detergent brands: Cheer, Dreft, Era, Gain, Ivory and Tide
 - Fabric softeners: Bounce and Downy
- * P&G laundry fabric softeners and detergents don't list their ingredients on the websites
 - P&G homepage does discuss that the company's commitment to making sure its products are environmentally-friendly
 - P&G's environmental stance is not on their individual brand websites.

Biokleen

- * Based on its website, Biokleen advocates itself as being very environmentally friendly
 - Biokleen slogan is "Tough on Dirt, Gentle on the Earth"
 - Products are biodegradable
 - No harsh fumes, animal testing, animal ingredients, artificial coloring or fragrances used
- * Product line includes laundry, dishwashing, surface, bathroom, and kitchen cleaners
- * Biokleen identifies what harsh ingredients aren't in their products but doesn't list its ingredients
 - This gives Method an advantage over Biokleen
- * Sold at health food and vitamin stores

Krud Kutter

- * Products are water-based, non-toxic, biodegradable, and safe for the environment
 - Magazine ad mentions these product attributes but focuses more on what surfaces Krud Kutter can clean
 - Ad doesn't emphasize environmental-friendliness as much as website
 - Website has many more environmental-focused claims
 - <u>Example Phrases on Website:</u> "Earth Friendly", "Go for the Green", "Making the World a Greenier Place"
- * Krud Kutter line of products include all-purpose cleaners, outdoor cleaners, rust removers, automotive cleaners, adhesive removers, carpet cleaners, etc.
- * Sold at Wal-mart, Home Depot and paint stores

Bio Pac

- * Bio Pac emphasizes on its website that it's environmentally friendly, not animal tested, and safe for the chemically-sensitive.
 - Bio Pac products are biodegradable and label their ingredients on their website.
 - Product packaging is recyclable.
- * To contribute to the environment Bio Pac donates 10% of their profits to Wilderness Preservation
- * Product line includes surface, laundry, and dishwashing cleaners.
- * Sold online or at most U.S. health food stores

Bon Ami

- * Bon Ami calls itself "Earth Friendly"
- * Product line includes cleaning powder, polishing cleanser, and surface/glass cleaner
 - Website doesn't list ingredients but mentions that products carry no dye, chlorine, or perfume
- * Sold at most supermarkets, small grocery stores, and mass merchandisers

Earth Friendly Products

- * 10-year old family business that now distributes its products worldwide
- * Their goal is to provide high quality cleaning products that are safe for your family, pets and the environment
 - Slogan is "There's clean. And then there's honest clean."
- * Product line includes surface, bathroom, dishwashing, and floor cleaners
- * Products are made with natural ingredients and compete with mainstream products in performance, price, and convenience
 - Website offers detailed product ingredients and information
- * Sold online and at some natural health food retailers

Ecover

- * International company founded in 1980
- * Committed to being environmentally-friendly
 - Slogan is "Ecover: The Power of Nature"
- * Product line includes surface, floor, bathroom, dishwashing, laundry and hand cleaners
 - Each product on the website shows its ingredients, packaging materials, instructions for use, and environmental advantages
 - Products are biodegradable and made of raw materials from vegetable and mineral sources
 - Packaging is recyclable and as little is used as possible
- * Sold at Whole Foods, Wild Oats, and other natural food stores

Mrs. Meyers

- Products often use plant-derived ingredients such as corn, sugarcane, coconut or palm
- * Products don't contain ammonia, chlorine or phosphates
- * Product line includes room fresheners and dishwashing, carpet, wood furniture, bathroom, surface, window, and laundry cleaners
 - Additionally, Mrs. Meyers sells personal care products such as soap and lotion
 - Also has a baby and pet line of products making it a key competitor for method's upcoming lines
- * Product ingredients, usage and warnings are displayed when you click on the product information link
- * Sold at Whole Foods or other natural health food stores

Seventh Generation

- * Calls itself "the nation's leading brand of non-toxic and environmentally safe household cleaners"
- * Their corporate mission and principles revolve around being environmentally-friendly
 - Website gives advice on home safety and how to live green
- * Product line includes laundry, dishwashing, and surface cleaners
 - Products on website list their features, benefits, and ingredients
 - Products are non-toxic, biodegradable, hypo-allergenic with no dyes,
 petroleum based cleaners, phosphates or animal testing
 - Product varieties include living scents and free & clear formulas
- * Sold online and at natural food groceries

Shaklee

- * Shaklee is environmentally friendly
 - Was the first company worldwide to obtain Climate Neutral certification and offset CO2 emissions, resulting in a net zero impact on the environment.
 - Business practices and causes revolve around preserving the environment
 - Website says "We believe your home should be the safest place in the world"
- * Product line includes laundry and surface cleaners as well as skin lotions
- * Doesn't list ingredients but mentions products are natural, concentrated, and biodegradable with no phosphates
- * Sold online or at health and nutrition stores

Competitor Analysis Conclusion

- * method displays its product ingredients on its site because there's nothing to hide and they are proud of what ingredients are in their products
 - Rationale: If a product is genuinely green then they should say what's in their products because there should be nothing to hide or be ashamed of
- * In comparison, competing well-known brands often emphasize attributes other then what ingredients are in their products to entice consumers
 - They may be focusing on other selling points to avoid mentioning their ingredients and what their products consists of
 - Examples: Will focus instead on how effectively their products clean or the different scents and varieties available
- * People are often sold on these attributes rather then realizing the potentially harmful chemicals that are in the products they purchase
- * There is a gradual movement of consumer communication by well-known brands to be perceived as more environmental-friendly
 - This explains why many have environmental messages posted on their websites
- * Brands whose main focus has always been green
 - Examples: method, Seventh Generation
- * Mainstream brands that are starting to shift towards the green movement
 - Examples: All Small & Mighty, Arm & Hammer Essentials

method Advantages

- * method has a cool website that's easy to navigate
- * method clearly displays its product ingredients on its website
 - In comparison to some brands where consumers have to search the website to find the list of ingredients
- * method is one of few household and personal cleaning products with unique package designs
- * Many of method's fellow green competitors have websites but don't really advertise
 - This provides a HUGE advantage for method to stand out amongst green competitors and gain recognition with their ads

method Disadvantages

- * Has A LOT of competitors!
 - Both green, non-green or shifting towards green
- * Consumers often prefer well-known competitors because they recognize the brand or base their decisions on factors such as price, convenience, and brand loyalty
 - They may not care about the green movement or don't think that the products they buy will make a difference
 - Consumers are also swayed by other selling points such as scent varieties
- * Method has limited advertising budget and less distributors compared to recognizable brands owned by global companies
 - Examples: P&G, SC Johnson, Dial