

Center for Hispanic Marketing Communication



Spring 2011 MARKETING PLAN

UPDATED: 2/14/11

Center for HMC OBJECTIVES

1) To reach out to students likely to be interested in this field- THE 'HMC TARGET AUDIENCE'

- -Hispanics
- -Other minority groups
- -Students with majors such as Communication, Marketing, Business, or Spanish

2) To develop and establish the HMC Center and Program's brand image

- -By being consistent in our HMC brand messages with our logo on:
- -Promotional Materials including Flyers, Brochures, and Posters
- -New Research Reports and Publications
- -HMC Website and Documents
- -Enhance Facebook Presence and Start Linkedin Page/Twitter Feed

3) To increase the HMC Center and Program's recognition or 'brand awareness'

- -The HMC Program must make itself known!
- -If students don't know that HMC exists, they won't know they have the option of taking classes, obtaining the minor/certificate, and getting involved with the Center
- -We need to build recognition about the HMC Program to entice students that are interested into working with the Center and pursuing an undergraduate minor or graduate certificate
- -The word needs to get around that the HMC Program exists and is worth their time to pursue....

4) To increase the number of students...

- -Working with the Center for HMC
- -Obtaining a HMC graduate certificate/undergraduate minor, or
- -Taking at least the core graduate, undergraduate, and online HMC class to gain basic subject knowledge

HOW TO MEET OBJECTIVES...

SPRING 2011 SEMESTER PLANS

HOW TO PROMOTE THE HMC CENTER AND ITS PROGRAMS AT FSU...

-We must reach FSU students who may be interested in HMC ('our target audience') by...

1) Facilitating students' participation with the program

- -Keeping the HMC website updated and easy to navigate
- -Distributing lists with available approved classes and times per new semester (optional)

2) Speaking at organizational meetings and passing out informational flyers at...

A) Communication and Business Clubs, Societies, and Organizations such as...

- -Advertising Club, FPRA, International Business, and American Marketing Associations
- -Lambda Pi Eta Communication Honor Society

B) Multicultural Student Associations, either at meetings or where they table on Wed.

- -Hispanic Latino Student Union
- -Oscar Arias Hispanic Honor Society
- -Cuban American Student Association
- -Puerto Rican Student Association
- -Dominican Republic Student Association
- -Caribbean Student Association

C) Multicultural Sororities/Fraternities, either at meetings or where they table on Wed.

- -Alpha Kappa Delta Phi
- -Lambda Theta Phi Latin
- -Sigma Beta Rho
- -Sigma Lambda Beta
- -Sigma Lambda Gamma
- -Theta Nu Xi Multicultural
- -Lambda Tau Omega

3) Putting up posters and handing out informational flyers at places like...

- -The Union
- -Student Life Cinema
- -Hispanic Latino Student Union Headquarters
- -Around the Stadium
 - -3rd and 4th Floor of UCC
 - -UCD around where Communication classes are held
- -Business Building (especially by marketing students' classrooms)
- -Diffenbaugh Bldg. (where Spanish department and classes are located)

4) Arrange collaborations with...

- -The Business and Spanish Departments- Request they add a link to the HMC page on their website so we can co-promote each other
- -Center for Multicultural Affairs
- -Center for Global Engagement- Co-Promote with Global Pathways Certificate
- -Study Abroad Programs—Spain, Costa Rica, and Panama
- -FSView Newspaper- Article about HMC in their orientation issue

5) Send e-mails with flyer and information about the HMC Center and Program to...

- -FSU Colleges of Communication, Business, and Spanish faculty and students
- -FSU Study Abroad Programs—Spain, Costa Rica, and Panama

6) Invite students to join the Facebook group

-Send messages regularly to keep members updated about latest news, upcoming events, and internship/career opportunities

HOW TO PROMOTE ONLINE HMC CLASS...

1) Send e-mails with class information to:

- -AAAA Advertising Agencies
- -Hispanic Advertising Agencies (Check AHAA)
- -Advertising and Marketing Professionals in Tallahassee and Florida
- -Other Ad/Marketing Agencies in the U.S. and Puerto Rico, especially in highly populated Hispanic markets and cities
- -Hispanic Professionals in Tallahassee and Florida
- -Hispanic Government Officials

2) Create publicity about the Center for HMC and its newly released publications

OTHER TENTATIVE IDEAS...

1) Compile a news video story about the Center's purpose to...

- -Air on Seminole Showcase
- -Post on Youtube

2) Coordinating future collaborations with...

- -Dr. Korzenny speaking about the FSU HMC Center on local news interviews
- -Partnership with the Ad and Marketing Clubs to arrange a competition to come up with HMC promotional materials, such as posters, a campaign, and brochures

3) Promote the HMC Center and Program at the Union on Wednesdays

- -Set up table in the Union on Wednesdays providing HMC flyers and information
- -Put flyers on the Multicultural Organizations' tables and explain program details

4) Get involved in events of...

- -FSU Ad, PR, and Marketing Clubs
- -Hispanic Latino Student Union
- -Multicultural Organizations and Societies
- -FSU Study Abroad Programs—Spain, Costa Rica, and Panama

5) Plan Open House to distribute brochures about the HMC Center and Program

-During Hispanic Heritage Month, and at student orientations as well as career fairs

6) Send articles about the U.S. Hispanic market by the Korzennys or HMC students to...

-Hispanicad.com and Local Newspapers (FSView and the Tallahassee Democrat)

7) Create English PSA to air locally in Leon County